



BEDBUG PREPARATION SHEET

Please prepare your home before your scheduled treatment.

Important: These instructions are for standard bedbug treatment. If heat treatment is scheduled, contact us for the separate heat-preparation instructions before preparing.

1. LAUNDRY & PERSONAL ITEMS

- Bag bedding, clothing and washable fabric items in affected areas before carrying them to the laundry. Keep untreated items separate from cleaned items.
- For dryer-safe items, tumble dry on high heat for at least 30 minutes. Follow fabric care instructions; washing alone may not kill bedbugs. Do not overload the dryer.
- Place heat-treated items directly into new, clean bags or sealed bins. Keep sealed until your technician advises otherwise. Ask us how to handle items that cannot tolerate heat.

2. MAKE TREATMENT AREAS ACCESSIBLE

- Remove bedding from beds. Clear floors, areas under beds and access to baseboards, beds, sofas and chairs. Empty drawers or move furniture only as directed by your technician.
- Reduce clutter without moving untreated belongings to other rooms or homes. Do not discard mattresses or furniture unless we advise it; leave existing bedbug encasements in place.
- Vacuum accessible mattress seams, furniture seams and floor edges before service. Seal vacuum contents in a bag and place in an outdoor trash container immediately.

3. BEFORE THE TECHNICIAN ARRIVES

- Do not use bug bombs, foggers or additional insect sprays. Tell us about products already used and every room where bugs or bites have been noticed.
- Put away exposed food, dishes, toothbrushes, toys and pet supplies. Arrange for all people and pets to leave during treatment. Ask us in advance about aquariums and special needs.
- Take only essential items when leaving; use clean, heat-treated clothing and inspected belongings to help avoid carrying bedbugs elsewhere. Contact us if you need help preparing.

4. RETURNING HOME & FOLLOW-UP

Return only after the technician-authorized re-entry time, all treated surfaces are dry, and any additional product-label requirements have been met. Do not assume a fixed waiting period.

Follow the technician's cleaning instructions; do not wash or vacuum treated areas until permitted. Keep follow-up appointments and report continued activity. Additional treatments may be needed.

Mattress & box spring encasements: After treatment has been completed and treated surfaces are dry, we recommend placing every mattress and box spring in a bedbug-proof encasement that completely encloses and seals it. Keep all encasements fully zipped and intact.

CHEMICAL BEDBUG TREATMENT - NO WARRANTY

There is no warranty with a chemical bedbug treatment. However, we offer a follow-up treatment at a reduced price. Allow approximately 10-14 days for the products to work. If you still visibly see bedbugs after two weeks, schedule a follow-up. To receive the reduced price, schedule and have the follow-up service completed within 2-4 weeks of the initial treatment date. After 30 days from the initial treatment, the price returns to the original treatment price.